

Christopher I. Afonso

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PROFESSIONAL CAREER OBJECTIVE

I am an Information Security professional looking to apply the knowledge I've gained from my education, self study and hands-on experience in the technology field and continue to advance my professional and personal skills in an outstanding company which will allow me to grow and develop a lifelong career in securing Information Systems and Technology.

WORK EXPERIENCE

UMass Medical School Information Technology, Shrewsbury, MA Jan 2018 - Present
Security Administration Specialist

A member of the Threat Management Team, security operations are facilitated by our team. My focus is McAfee ESM – ingesting, correlating, and automating responses (Phantom SOAR) to threats from various data sources including Endpoint, Firewall, IPS, AWS (audit), Azure, DNS. Responsibilities also included managing e-mail security, vulnerability management and remediation.

Machado Consulting, Worcester, MA Mar 2017 – Jan 2018
Technical Consultant

Tier I Helpdesk role responsible for providing support for approximately 40 Small Business clients spanning various IT subject matter. Tasks spanned from standard HelpDesk IAM processes up to managing application, client server and network infrastructure. Office 365 and e-mail security were a focus in this position.

UMass Amherst - Office of Information Technology, Amherst, MA Aug 2013 – Dec 2016
Help Center Consultant

Responsible for resolving support desk inquiries, assisting clients (40,000 total user population) with various technologies (Mac, Win, Linux). Facilitated initial triage for malware and data security investigations.

UMass Medical School Information Technology, Shrewsbury, MA May 2016 – Aug 2016
IT Innovation Intern – Information Security Intern

Summer position with an achieved goal of creating an Information Security Dashboard for IT Leaders, increasing visibility and measurement of security objectives in both threat management and compliance.

EDUCATION

University of Massachusetts - Amherst, Amherst, MA, Cumulative GPA: 3.08 Aug 2013 –
Computer Science - Subtrack in Artificial Intelligence, Minor in Economics Dec 2016

Blackstone Valley Regional Vocational Technical High School, Upton, MA Aug 2009 –
Information Technology, Cumulative GPA: 4.0 May 2013
Computer Hardware/Networking Fundamentals/Programming Essentials

LICENSES AND CERTIFICATIONS

ISC(2) CISSP – Leadership and Operations – Since Oct 2019
CompTIA Security+ Certification – Continuing Ed – Verify: X1VZ1D4EXLQQFCY – Since Feb 2019
CompTIA A+ Certification – Lifetime Certificate – Verify: D1XPELF1BJ1Q5CNC – Since Dec 2010

* References available upon request *